

**Title:** Client Advocate

**Reports to:** Director of Programs

**Job Type:** Part-time 28-32 hours per week (4 days/week), permanent, hourly, fully benefited

**Pay:** \$26-\$32/hourly

**Current Benefits:** Employer-paid vacation, sick leave and holidays. Health, dental, vision, enrollment with Airlift NW and Life Flight and basic life insurance are included benefits for employees. Benefits are variable year to year depending on budget and board and staff input.

**To apply:**

Please send a resume and cover letter to Mallory Conner at [mallory@roomone.org](mailto:mallory@roomone.org). If you have questions about the position, please email or call Kat Goering at [kat@roomone.org](mailto:kat@roomone.org) or 509-997-2050. We begin reviewing applications on August 11st. In your cover letter, please address the following questions - this helps us get to know you better!

- What is it about this position at Room One that excites you?
- How has your previous work experience prepared you for this position?
- Please briefly talk about how your background or experience prepares you for working with the community, particularly with people experiencing crisis or those who may have different backgrounds than yours.

**About you:**

You enjoy being part of a joyful, connected team working alongside community members. You enjoy creative problem solving and working to support all ages of people in meeting their own needs and goals. You are a persistent and fierce (but gentle) ally for people who are struggling. You thrive in a high-energy environment, and can provide a steady calming force for reducing anxiety in crisis and having the follow through to provide documentation, notes, and hand-offs for the team.

**About us:**

We are a social services and community advocacy organization serving the Methow Valley and the broader Okanogan County. Guided by a vision of a rural community where everyone has hope for the future and the freedom to live, work, and play, we pursue our mission through three core strategies: **direct services**, **prevention programs**, and **advocacy for systemic change**.

Our **direct services** connect community members with client advocates who help meet immediate and essential needs. Through our **prevention programs**, we offer support groups, youth-focused initiatives centered on pregnancy prevention and sexual and reproductive health,

and resources for individuals navigating addiction. Our **advocacy work** builds collaborative partnerships across the county to address the structural barriers that impact the people we serve.

Together, these efforts reflect our commitment to equity, access, and lasting change in our rural communities.

**Our top requirements:** We will train on specific systems and protocols. And it will help you succeed if you:

- Have strong self-awareness, can recognize when you need support, can receive feedback as part of growth,
- Can communicate and collaborate as a team-player, sometimes putting your own plans and agenda aside, while sharing your experience and thoughts openly,
- Have an ability to respond calmly and with compassion when people are experiencing hardship or crisis
- Have the ability to multi-task, manage time, and stay organized

We are also seeking **candidates who demonstrate:**

- Spanish proficiency or fluency
- Ability to see the big picture, while also attending to details
- Passion for creating equitable and thriving work environments
- Respect for policies and protocols
- Ability to listen and be available to the volunteers and staff you are working with
- Commitment to community and being with an organization for an extended period

**Client advocates work as part of the Direct Services Team, creating an environment where our community members feel safe, supported, and encouraged by people who understand and respect them.**

**Unique Requirements of the Client Advocate position:**

- Personal, professional, or educational experience that demonstrates a strong ability to work with community members navigating a variety of situations. Preference for someone with experience in social work, mental health or other related field.

- Strong self-awareness, comfort with feedback, ability to clearly communicate and collaborate with the team, ability to maintain appropriate boundaries.
- Ability to empathize and respond calmly in emotionally-charged or crisis situations
- Ability to multitask, manage time, and keep organized, asking for support if needed.
- Strong commitment to anti-racism work, meeting the particular challenges facing communities of color and low-income residents in a rural community
- Passion for being in a learning environment and in critical dialogue
- Solid understanding of the issues involved in organizing for social justice, and a strong commitment to meeting the particular challenges facing communities of color, low-income communities, and rural communities

*Room One strives to cultivate a staff whose lived experience aligns with the key issues we address. People of color, LGBTQ candidates, those from diverse socioeconomic backgrounds, and people with deep roots in Okanogan County and other qualified candidates are encouraged to apply.*